Parking regulations

The following provisions apply to the use of the Flughafen Zürich AG car parks and parking spaces (parking facilities):

1. General remarks

1.1 Flughafen Zürich AG is the operator of the parking facilities.

1.2 The parking facilities are generally open 24 hours a day, 365 days a year.

1.3 If you do not exit the car park in the proper way, you will be charged a processing fee.

1.4 Parking without a valid vehicle registration number is prohibited.

1.5 The parking facilities are monitored using video surveillance. Video surveillance images and conversations via the two-way intercom system may be recorded. Video surveillance images may be made available to law enforcement agencies in the case of illegal activity.

1.6 Entry into a parking facility does not entitle the driver to a parking space. Flughafen Zürich AG operates a parking guidance system to inform drivers which parking facilities have free spaces.

1.7 The instructions of Flughafen Zürich AG must be adhered to at all times.

2. Use of the parking facilities

2.1 Car parks

Entry into and use of the parking facilities is permitted only for the purpose of parking the following types of motor vehicles:

- Passenger cars,
- Light/small motor vehicles wider than 1.40 metres, and
- Motorcycles wider than 1.40 metres.

2.2 Motorcycle parking zones

Entry into and use of the motorcycle parking zones is permitted only for the purpose of parking the following types of motor vehicles:

- Motorcycles with a maximum width of 1.40 metres, and
- Light/small motor vehicles with a maximum width of 1.40 metres.

2.3 No mopeds/scooters, bicycles, trucks, trailers, camper vans, caravans, or vehicles over 2m in height may be parked or left in the car parks or motorcycle parking zones.

2.4 Vehicles equipped with snow chains, spikes or similar are not permitted to enter the car parks.

2.5 Motor vehicles must be parked in the marked parking spaces. Improperly parked vehicles, vehicles that impede or endanger the operation of the parking facilities or vehicles parked for longer than 12 weeks or without a registration plate will be removed from the parking facility without prior notice at the cost and risk of the vehicle’s keeper. Flughafen Zürich AG also expressly reserves the right to charge the keepers of vehicles parked outside the marked spaces the applicable fee for the additional parking spaces used. Flughafen Zürich AG will exercise its right to retain debtors’ property until the full fee is paid.

2.6 Parking facilities may not be used for washing or repairing vehicles, changing motor oil, fuelling vehicles, parking vehicles with leaking fuel tanks, engines or exhausts or for the unnecessary running or testing of engines.

2.7 Users are obliged to maintain order and quiet in the parking facilities. Soiling and littering of any kind (e.g. dumping of refuse or littering) are prohibited. No hard braking or sudden acceleration is permitted. The costs of removing evidence of soiling, litter or tyre marks will be charged to the person found to be responsible or to the vehicle’s keeper.

2.8 The distribution of advertising material and flyers and/or the affixing thereof to parked cars is prohibited. No hawking is permitted. Persons not complying with these provisions will be invoiced for any resulting cleaning costs.

2.9 All traffic is subject to Swiss road traffic legislation. Persons failing to obey traffic signs will be reported to the police.

2.10 Unauthorised and unnecessary waiting in parking facilities is prohibited. In particular, staying overnight inside or outside vehicles in car parks is prohibited.

2.11 Any performance of commercial activities – including the advertising of presence in connection with the performance of such activities and the issuing or receiving of vehicles – is prohibited in all car parks unless explicit permission has been obtained for this in accordance with the Zurich Airport operating regulations.
3. Entrance and exit/payment

3.1 Entrance into car parks is by means of a parking ticket, daily parking card, long-term parking card, parking season ticket, access card for a rented parking space or a credit card. Pre-paid credit cards cannot be used to gain entrance to car parks.

3.2 Drivers exit car parks in their vehicles by inserting the parking ticket received on entrance into the pay station, paying for parking and then inserting the paid parking ticket into the machine at the exit barrier. The ticket remains inside the machine and the barrier opens. The exit barrier will also open on insertion of a daily parking card, long-term parking card, parking season ticket or access card for a rented parking space if the terms of use have been complied with, or upon payment using a valid and accepted credit card. Online bookers exit the car park by QR-Code or license plate recognition.

3.3 Fees apply when vehicles are parked in facilities owned by Flughafen Zürich AG. The current tariffs are displayed at the pay stations, at the parking facility entrances and on the internet. Fees for other products are set out in the relevant agreements.

3.4 If a vehicle does not exit the car park in the proper way (for example it exits behind another vehicle when the barrier is open) an administration charge of at least CHF 150 will be levied in addition to the original parking fee. Flughafen Zürich AG also reserves the right to file charges in this instance. Should such charges be filed by Flughafen Zürich AG, the administration charge will be increased to cover the additional expense.

4. Liability

Persons using the parking facilities do so at their own risk. Flughafen Zürich AG accepts no liability, in particular for damage to vehicles or for theft of or from vehicles.

5. Damage to the property of Flughafen Zürich AG

5.1 In general, damage to facilities and equipment belonging to Flughafen Zürich AG will result in criminal proceedings.

5.2 If a car park user breaks or damages a barrier (entrance or exit), he/she is liable to pay damages of CHF 100 on the spot. If the user does not pay such damages on the spot, an administration fee of at least CHF 150 will be added on. The express right to claim further compensation or pursue criminal proceedings is reserved.

6. Breach of parking regulations

In the case of a breach of these parking regulations (e.g. non-payment of parking fee), Flughafen Zürich AG can issue a site ban to the person committing this breach or refuse that person entry to Flughafen Zürich AG parking facilities. In the case of a violation of the statutory provisions (e.g. Swiss road traffic legislation or Swiss criminal law), Flughafen Zürich AG will initiate criminal proceedings.

Flughafen Zürich AG
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